

Welcome

This guide is put together to help you get the most enjoyment from our service. If you cannot resolve your problem using this guide in the first instance contact your seller.



Join our Discord Support Group:

Want support, please join our Discord Group by clicking the following link: [CLICK HERE](#)

Troubleshooting Tips:

- Buffering – The main cause of this is a slow Internet Connection and the first thing you should do is check your download speed at <http://speedtest.net>. I would recommend a minimum speed of 20mbps. (The higher the better)
- There are a few things you can try, if your device connected by wireless? A wired connection is always better so try to connect your device direct to your router.
- How far is the device from the router? If your device is in a different room and there is no way around this, buy a wireless booster or better still TP links.
- Are other people connected to different devices and hogging your bandwidth? Turn these off and try again.
- Change the Wi-Fi channel on your router to avoid interference from others using the same channel.
- Upgrade or change your Internet provider. This may seem drastic but consider the savings you are making and it is money well spent.

Even if your service is running fine to avoid any problems we recommend that at least once a week you unplug all the devices in your household including your router for 5 minutes then plug back in.



Updated: September 11, 2018

UK ISP Blocking Content Guide:

1. Sky Broadband
 - You will need to login to your Sky account and disable SKY Broadband Shield – [CLICK HERE](#)
2. BT Broadband
 - You will need to disable SMART SETUP - [CLICK HERE](#) and PARENTAL CONTROLS for BT Broadband – [CLICK HERE](#)
3. EE Home Broadband
 - You will need to disable CONTENT LOCK – [CLICK HERE](#) ORANGE SAFEGUARD – [CLICK HERE](#)
4. Talk Talk Broadband
 - You will need to disable TALK TALK HOME SAFE you do this by logging into your talk talk account, select extras & offers then click on manage home safe – [CLICK HERE](#)
5. Virgin Media Broadband
 - You will need to disable WEB SAFE you can do this by logging into your virgin media account, select apps, then web safe, then settings. – [CLICK HERE](#)
6. Plusnet Home Broadband
 - You will need to disable PLUSTNET SAFEGUARD. Once your broadband service is ready, go to Plusnet Safeguard control panel and click the ON/OFF button at the top of the screen (this can take up to 2 hours to take effect) – [CLICK HERE](#)
7. Vodafone Home Broadband
 - You will need to disable CONTENT CONTROL and also disable SAFE SITES by logging into your Vodafone broadband account – [CLICK HERE](#)

FireDL Instructions

Install FireDL on Fire Stick/Box and Android:

This install method is using just your FireTV device.

1. Go to Amazon home screen
2. Scroll to Settings
3. Then scroll to System
4. Then select Developer Options
5. Now you need to enable APPS FROM UNKNOWN SOURCES

If you have already done the above, or have purchased a device with kodi on it you can continue to installing FireDL

1. If you have enabled APPS FROM UNKNOWN SOURCES, press the home button and go back to the Amazon home screen.
2. Scroll up to search section and type in firedl and select it.
3. Select Fire DL
4. Now select GET or Download and it will start to download and install.

FIREDL is just a download tool, you will not use again unless it is to install a new version of WickedTV add-on.

This install method is using just your Android Box or Device.

1. Launch the Google Play Store
2. Using the search box, type in FireDL
3. Click on FireDL and press install
4. Then select Developer Options
5. Accept the permissions popup.

FireDL is now installed on your Android Device

How to use FireDL:

To download an app onto your device using FireDL, launch the app and enter in one of the shortcodes we provide you. Once you have typed the code in the URL section a link will appear if it is active and you then simply click Download.

The app will download and you can either close or open after it has completed.

Wicked APK Instructions

Install WickedTV APK (FireDL):

This install method is using FireDL app.

1. Open FireDL
2. On URL section type the latest short code provided by your seller – latest short code:
 - a. **LATEST** - WickedTV 1.6.9 Standard **475523**
 - b. WickedTV 1.5.3 Colored **123647**
 - c. WickedTV 1.3 Perfect: **391812**
 - d. WickedTV 1.3 Standard Version: **228850**
 - e. WickedTV 1.2 Standard Version: **757415**
 - f. WickedTV 1.1 Standard Version: **120006**
3. Then Click Download
4. App will install, when complete you can either click close or open app.

VLC Standard Player will utilize the VLC player to play all live and vod streams, if you experience issues please utilize the 1.3 Standard Version as this is just a trial application. We will work at making sure it works for everyone in the future.

1. VLC FireDL shortcode: **086484**

****IF FIREDL IS DOWN PLEASE UTILIZE THE ES FILE EXPLORER APPLICATION TO INSTALL APK, YOU CAN ALSO ENTER FULL URL IN THE FIREDL URL SECTION TO DOWNLOAD APP DIRECTLY. ALL LINKS ARE CASE SENSITIVE****

Recording APK Info:

- Must have Multi-Room subscription, minimum 2 device connection and can't be using your extra connection while recording.
- Recording is saved to your own device, so make sure you have plenty of space.
- Using the recording feature while not having multi-room or using it while using all your other connections will result in BAN...



Wicked APK Instructions

Install WickedTV APK Using ES File Explorer:

This install method is using Es File Explore.

1. Install and open ES File Explore onto your device
2. Click Favorite then add
3. For path, put the latest apk url link to direct download, the latest url link are (only need one):
 - a. WickedTV 1.6.9 Standard:
<http://wickedtv.ddns.net:25461/wickedtv1point6point9.apk>
 - b. WickedTV 1.5.3 Colored:
<http://wickedtv.ddns.net:25461/wickedtv1point5point3.apk>
 - c. WickedTV 1.3 Perfect:
<http://wickedtv.ddns.net:25461/wickedtv1point3perfect.apk>
 - d. WickedTV 1.3 Standard Version:
<http://wickedtv.ddns.net:25461/wicked1point3.apk>
 - e. WickedTV 1.2 Standard Version:
<http://wickedtv.ddns.net:25461/wicked1point2colors.apk>
 - f. WickedTV 1.1 Standard Version:
<http://wickedtv.ddns.net:25461/wickedtv1.1boxfresh.apk>
4. For name, put anything you want to recognize it on the next step.
5. Click add, not entering the correct url will result in you doing the entire process all over from step one after you have opened ES File Explorer.
6. After you have clicked add, simply scroll down on left side and find the name you used to name path. Click name and apk will begin to download.
7. Install and open APK, then your apk will be loaded onto device.

VLC Standard Player will utilize the VLC player to play all live and vod streams, if you experience issues please utilize the 1.3 Standard Version as this is just a trial application. We will work at making sure it works for everyone in the future.

Perfect Player User:Pass Instructions

Install WickedTV Perfect Player (FireDL):

This install method is using FireDL app.

1. Open FireDL
 2. On URL section type the latest short code provided by your seller – latest short code:
 - a. WickedTV Perfect Player User:Pass **555108**
 3. Then Click Download
 4. App will install, when complete you can either click close or open app.
- This install method is using Es File Explore.

1. Install and open ES File Explore onto your device
2. Click Favorite then add
3. For path, put the latest apk url link to direct download, the latest url link are (only need one):
 - a. WickedTV Perfect Player User:Pass:
<http://wickedtv.ddns.net:25461/wickedtvsimpleperfectplayer.apk>
4. For name, put anything you want to recognize it on the next step.
5. Click add, not entering the correct url will result in you doing the entire process all over from step one after you have opened ES File Explorer.
6. After you have clicked add, simply scroll down on left side and find the name you used to name path. Click name and apk will begin to download.
7. Install and open APK, then your apk will be loaded onto device.

WickedTV Google Playstore:

- <https://play.google.com/store/apps/details?id=com.wickedtv.wicked>
1. Our app is not located on your Google Playstore, simply search WickedTV and look for the logo similar to the one you see besides this message.



Wicked APK Tips

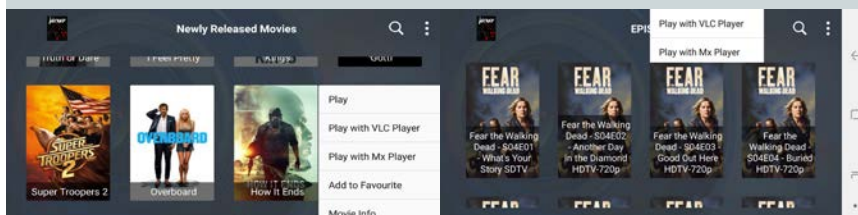
VOD Buffering:

As we know nothing is ever perfect, and with VOD you may experience some imperfections at times. Here are some steps to help you prevent some potential buffering due to the default player within the APK

1. Open WickedTV APK, or head over to main screen where you will see LiveTV, Movies, and Series boxes.
2. Click Movies, followed by your desired category.
3. For Example, I have chosen New Releases. Once you have selected a category find the movie you want to watch but don't click the title.
4. As highlight or move cursor over desired title, long press on your remote till you see an additional menu appear. Then select play with VLC Player.
5. Movie will begin and you can enjoy your movie with little to no hassle.

VOD Buffering TV Series:

1. Open WickedTV APK, or head over to main screen where you will see LiveTV, Movies, and Series boxes.
2. Click Series, followed by category then find your desired series.
3. For Example, I have chosen Action / Adventure and then Fear the Walking Dead.
4. Then select either episodes or seasons and you will want to highlight or move cursor over desired episode, long press on your remote till you see an additional menu appear. Then select play with VLC Player.
5. Your Episode will begin and you can enjoy your movie with little to no hassle.



Wicked APK Tips

FireStick Audio Out of Sync:

Here are some helpful tips to fixing your audio from being out of sync while using VLC Player on Fire Stick.

1. Start by exiting WickedTV app and head over to your Fire TV home screen.
2. Open VLC Player app.
3. In settings, find other > Open Preferences > Advanced > and find Force Video Chroma.
4. You will want to change setting from RGB 16 bit to YUV
5. This should help fix your audio sync issue while using WickedTV on FireStick.

General Tips:

Here are some general tips that could help you with issues while using FireStick.

1. Uninstall any apps you are not going to use.
2. Clear data on Amazon apps - any non-WickedTV apps
3. Clear cache on WickedTV apps.
4. Install a cache cleaner like Clean Master.
5. First Gen FireSticks will have issues with 1080 VOD content, suggest a more recent FireTV to help you watch some of the HD VOD.

Create Your Own FireDL Code:

1. You will want to start by heading over to the radian server site, [CLICK HERE](#)
2. When you are the site, you will want to copy the entire apk url and paste/type it into the direct URL Box.
3. Then add a name of your choice and description.
4. Then skip the rest and check the box to notify you agree. You will then hit submit.



Open Box / Kodi Instructions

This is to help you to install our service on different devices, on some devices there is more than one way to view our service which way you choose is a matter of personal preference.

Important: You can install your service on more than one device but can only watch on one at a time. If you try to watch on more than 1 device at the same time you will be booted off the server. If you require a connection to watch on 2 different devices at the same time contact your seller.

Open Box:

Not the best to watch on but many people may have one of these lying around and wondering what to do with it. It is limited to the number of channels it holds (2000) and there are no sections or epg guide. You would have to edit the file to put the channels you want to watch into the first 2000. As we have over 6000 channels it can be a bit of a pain to do.

Once you receive the file from your provider right click and choose edit with notepad. You can then edit the file and move the channels up or down or delete entirely. Please Note: Do not edit the first line.

Once you have edited the file follow the instructions in the videos below.

Openbox v9s - <https://www.youtube.com/watch?v=XA3OXQxMnHE>

Openbox v8s - <https://www.youtube.com/watch?v=MzBhsbtAY3w>

Kodi Setup:

Want the best setup with working addons, simple head over to Royton Epic Builds & Support. Build has WickedTV add-on included, simply need user and pass.

Facebook Link: [Royton Epic Builds](#)

Source: <http://roytonepicbuilds.net/addon>

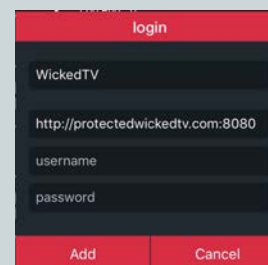
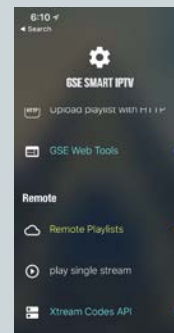
Kodi Plugin: <http://wickedtv.ddns.net:25461/plugin.video.WickedTv-2.2.zip>

GSE/Iphone/Ipad Instructions

GSE For Iphone, Ipad, Apple TV ETC:

- Install GSE IPTV app
- Using the left side menu find and select Xtream Codes API and select.
- While in Xtream-codes Api, on top right click the + and then you will add name to your link then URL add: <http://protectedwickedtv.com:8080/> then add your username and password you received from seller.
- Then if you completed correctly it will appear on your screen. Open your sub then you will see Live/Vod/TV series.
- Click install EPG followed by Force update EPG – this will produce guide for you.

USA Customers you will need to change your time zone – you do this before you go to Xtream API – Click gear above the words GSE SMART IPTV as seen on picture below and then go down to time zone and fix to your location.



Current DNS:

Protected DNS: <http://wickednetherland:8080>

Protected DNS: <http://protectedwickedtv.com:8080>

For VPN like connection use the protected DNS as it will help protect you and our servers. This is your best option.



MAG Device Instructions

MAG Box:

How to add/change a portal: The easiest way is to start from the beginning. 1: turn off your box and then turn it back on.

2: when you get to the "Loading" image, press your "set/setup" button on your remote. This will bring you to the "inner portal".

3: press your "set/setup" button again. Then go to "Servers".

4: change "portal URL 1" to the new portal by pressing the "KB" button and typing one of the following addresses:

- <http://protectedwickedtv.com:8080/c>
- <http://magbox.protectedwickedtv.com:8080/c>
- (you may or may not need to add another / after c at the end like this dns:port/c/

5: press the "KB" button again and press ok, then you will be returned to the previous screen.

6. Send Your Mac Address to your seller

MAG/STB Change Adult Category Passcode In the TV portal, arrow down to the Adult channel (channel viewing screen) (has lock by channel), hit OK, a small box will come on screen, enter 0000, that's zero,zero,zero,zero, and OK. This will get the channel open. If you wish to change it from 0000, go to settings in outer portal, OK, now on Parental Control, OK, in the top password, enter 0000, on keyboard cursor over to info enter and OK, hit home button, open keyboard, enter YOUR new password, cursor over to info enter OK, hit home button and repeat again your NEW password, info enter OK, home key, cursor down to OK at bottom and your done.

HOW TO CHANGE MEDIA PLAYER IN STB 1. OPEN THE RIGHT SIDE MENU BY HOLDING DOWN THE OK BUTTON OR USING YOUR MENU BUTTON ON YOUR REMOTE AND SELECT MEDIA PLAYER

Perfect Player Instructions

Perfect Player:

Download perfect player IPTV from the play store

- Open Perfect player - Press Menu - main menu
- Go to settings then general
- Input this line into the playlist tab
http://protectedwickedtv.com:8080/get.php?username=YOURUSERNAME&password=YOURPASSWORD&type=m3u_plus&output=ts
- Input this line into the epg tab
<http://protectedwickedtv.com:8080/xmltv.php?username=YOURUSERNAME&password=YOURPASSWORD>

Please take care entering the above ANY mistake and it will not work you can also use our url generator to make your m3u and epg shorter, simply go to: <http://www.subportal.io/generator/WickedTV>

Once the channels are loaded and before you select a channel press menu then show epg, Also go back to menu - main menu then go to settings- gui and tick the box put channels into folders

When you are using Perfect Player to go back to the sections folders just press the left button on the remote. To get catch-up working on perfect player ... on the end of playlist after they finished typing in password .. Enter.... |catchup=xc On end and then press ok, now go back and let playlist load up again .. head to catchup uk/us which ever .. go to the channel u want e.g.. bbc1 or AMC .. hold middle button if on fire stick/box.. if on other device get the little menu to pop up where u click show epg.. then click on archive .. then pick the show you want to watch on catch up ..

Watch on PC/Browsers:

You can try our browser links below:

- Watch here:
<http://subportal.io/channels/WickedTV>
- Watch here:
<http://watch.protectedwickedtv.com/>



STB Instructions

Install WickedTV STB:

This install method is using FireDL app.

1. Open FireDL
2. On URL section type the latest short code provided by your seller – latest short code is **538455 or 554792->(has portal change)**
3. Then Click Download
4. App will install, when complete you can either click close or open app.

This install method is using Es File Explore.

1. Install and open ES File Explore onto your device
2. Click Favorite then add
3. For path, put the latest apk url link to direct download, the latest url link is (b will have different portal):
 - a. <http://wickedtv.ddns.net:25461/wickedstb.apk>
 - b. <http://wickedtv.ddns.net:25461/wickednewstbvpn.apk>
4. For name, put anything you want to recognize it on the next step.
5. Click add, not entering the correct url will result in you doing the entire process all over from step one after you have opened ES File Explorer.
6. After you have clicked add, simply scroll down on left side and find the name you used to name path. Click name and apk will begin to download.
7. Install and open APK, then your apk will be loaded onto device.

Active WickedTV STB:

Once you have installed WickedTV STB follow the instructions below:

1. Open APK and you will be prompted with your MAC address.
2. You will need to provide that MAC address to your seller.
3. After you have provided MAC address please continue to Close the app and wait for seller to give you the okay to open application.
4. Enjoy

Dreamlink Instructions

Dreamlink Setup:

1. Locate your device MAC address – usually located on the device itself and it will look like this: 00:01:79:ab:78:65 – When you have located your MAC address please provide to your seller to enable subscription.
 - a. Please go through initial setup; which is connection it to the internet, and selecting the appropriate time zone for your location and screen width. That is if you just purchased it.
2. If you do not already have Dreamlink Online 2 in your apps folder, please go to Market Place and download and install. Do not download the Dreamlink Online v1.9.
3. Please reboot the box after initial setup and Download of DOL 2, so it can do its updates. Do not power off during these updates.
 - a. For best results directly connect your Dreamlink to your router, do not use wireless for optimum viewing.
4. In My Apps, open DreamOnline (DOL2)
5. Select Edit on your remote and click OK.
6. On the service settings, replace “Service” with WickedTV or something you remember, since you can add more than one portal.
7. Fill the server portal url with: <http://protectedwickedtv.com:8080/c>
8. Do not select the box next to certificate,. If it is selected, do fill username or password and save. It will unselect on exit with no username or password.
9. Click OK
10. Once connected, please exit back out of settings and Enjoy.
 - a. Dreamlink Secret Market – Simply enter market located on home screen of Dreamlink and press the yellow button on remote for market and type 0852 – you will then enter the secret market.

Current MAC Devices DNS:

Protected DNS:

<http://wickednetherland.com:8080/c>

Alternative Protected DNS:

<http://magbox.protectedwickedtv.com:8080/c>

Both are protected, please use what works best for you.



Zgemma Instructions

Zgemma Setup:

There are 2 different methods you can use. Both are simple to install and again if you have any trouble please contact your seller

Method One

Zgemma USER:PASS Setup Instructions: [CLICK HERE](#)

Method Two

Xstream TV App (MAC Activated)

- STEP 1 (use this step if you already have the xstream app installed otherwise go to step 2)
 - o Download putty <http://www.putty.org/> Open putty, enter your zgemma ip and CHOOSE TELNET for type of connection
 - o login using password root paste the following command into putty to remove the old version if installed opkg remove XstreamTV Once done please RESTART ZGEMMA
- STEP 2
 - o Open putty, enter your zgemma ip (go to menu, information, network)and choose TELNET for type of connection
 - o login using password root paste the following command into putty
 - o opkg install
http://protectedwickedtv.com:8080/enigma2/XstreamTV_0.1.1_mips32el.ipk

Once finished your box will restart open xstream app (go to menu - xstreamtv) and send mac address to your seller.

ZGemma Pixelation Fix:

<http://protectedwickedtv.com:8080/enigma2/serviceappZGEMMAfix.pdf>

Helpful Links:

- Official WickedTV Guide Link:
<http://wickedtvinstall.com/WickedGuide.pdf>
- Live Sports TV Listing Guide: <https://sport-tv-guide.live>
- Google PlayStore FireDL link: [CLICK HERE](#)

SmartTV Instructions

Smart IPTV Setup:

- Download Smart IPTV app to your desired device
- Open that app and you will be prompted with MAC address which you will need to copy.
- You will then need to purchase the SMART IPTV app by heading over to Smart IPTV activation link at <http://siptv.eu/activation/>
 - o At the activation page you will need to enter MAC address from your device and pay. Once complete you will need to setup to work on your device.
- After you have purchased Smart IPTV app, go to <http://siptv.eu/mylist/> then add your MAC address followed by the m3u line in the URL section:
`http://protectedwickedtv.com:8080/get.php?username=YOURUSERNAME&password=YOURPASSWORD&type=m3u&output=ts`
- IF YOU NEED TO CLICK I AM NOT A ROBOT, DO THAT FIRST THEN ADD LINK and upload it Then restart the app .and send mac address to your seller

Upload local IPTV playlist File or external playlist URL with auto-update

MAC:  File:  Save online ☐
UK 
Logos 
URL:  


Helpful Links:

- Channel List:
<http://www.subportal.io/channellist/WickedTV>
- Latest VOD Updates:
<http://www.subportal.io/vodlist/wickedtv>
- URL Shortner/Generator:
<http://www.subportal.io/generator/WickedTV>

